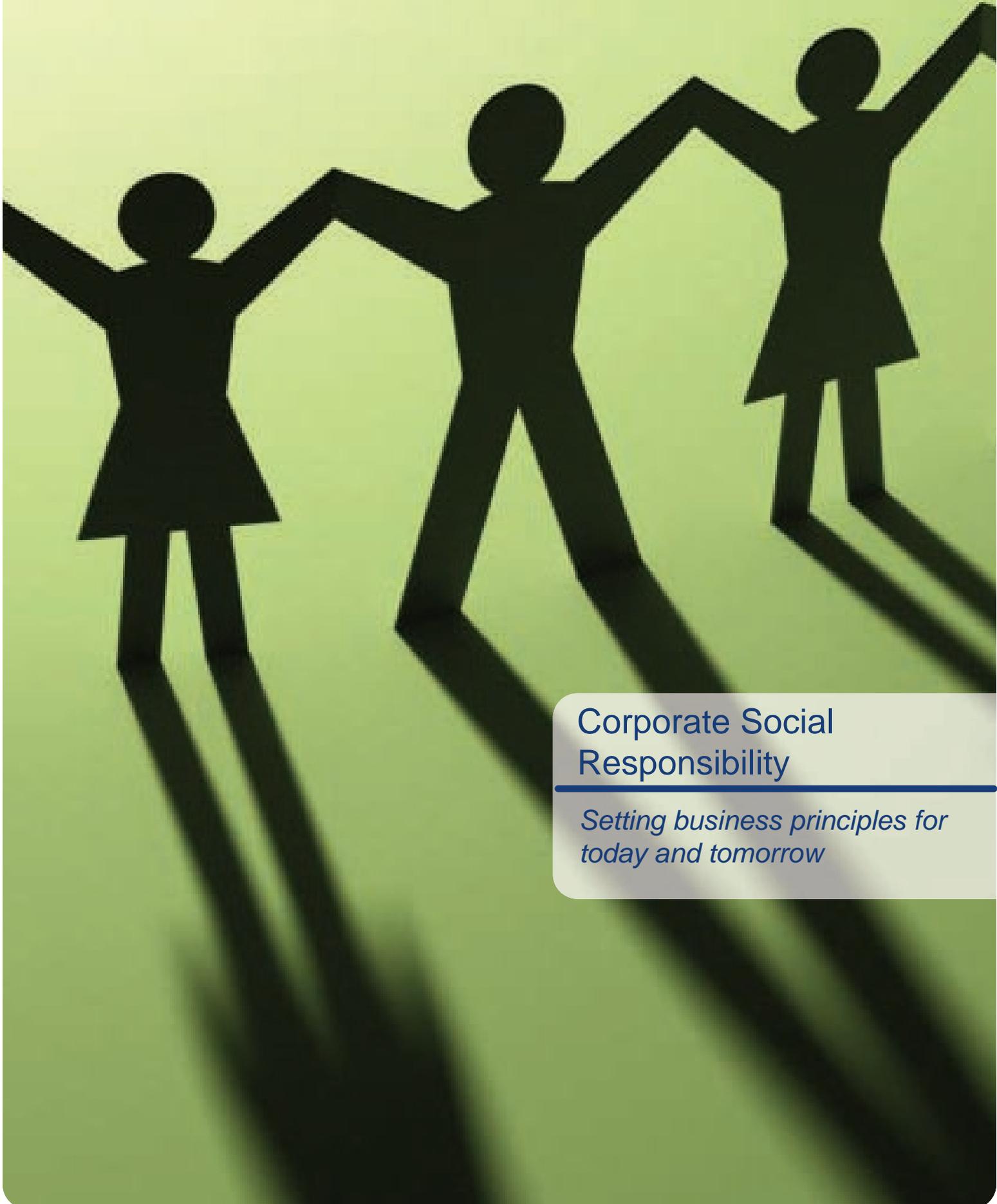




Intertek



Corporate Social Responsibility

Setting business principles for today and tomorrow

Your Challenges

The demand for Corporate Social Responsibility (CSR) and Social Accountability (SA) grows simultaneously with the increase in global trade. The future success of your corporation, the stability and growth of your brand recognition and loyalty, as well as your competitive advantage within various industries will lie with your ability to build not only a better product and/or service for the end consumer, but more importantly, a better society for all. It is not “what” you do that matters most, but “how” you do it that holds precedence.

You are faced with the challenge to demonstrate daily that you have:

- A clearly defined statement of values
- A business process for communicating these values
- A sound selection process for choosing vendors who share the same values as your company
- A verification program to provide proof that such vendors are performing to these same values
- An internal and external communication program to partners, stakeholders, and employees

Our Solutions

Intertek, as your trusted partner with over 1000 offices and laboratories in over 100 countries, is committed to honoring the ethical values and respect of all stakeholders, communities, as well as the natural environment. We successfully develop your code of conduct and social compliance process in continual support and recognition of your communication plan. To effectively do this, we simultaneously fuse the service components of our customer program with the particular code of values, business process, and communication plans you desire- applying both relevance and trust that the Corporate Social Responsibility approach we provide as your partner integrates seamlessly with all your business operations, streams, and aspirations.

Accreditations

Intertek is a Social Accountability 8000 certification body, accredited by Social Accountability International in 1999, and was the first external monitor to received accreditation to the Worldwide Responsible Apparel Production Certification Program (WRAP). Intertek has also been accredited in multiple countries by the Fair Labor Association (FLA) program, Business Social Compliance Initiative (BSCI) Monitoring System, and the International Council of Toy Industries (ICTI) Code of Business Practices. We are continually seeking accreditation under new and emerging industry standards across industries and around the globe.

Setting Business Principles & Strategic Planning

Intertek is more than just an auditing firm - we are your strategic partner who strives to offer value added services to support the ongoing success of you operations. From developing your every step of the supply chain to improve existing programs or even create new ones tailored specifically to you and your clients' needs.

Risk Assessment and Management

Intertek strategically assesses all levels of risk in your supply chain to identify low, medium, and high areas of concern and consequence of each proposed action.

Training and Education

International training programs and documented quality control procedures ensure that a global level of quality and consistency is achieved. Technical expertise and continuous training are critical components to high quality social monitoring. At Intertek, we have developed a





comprehensive training program to ensure our monitors remain on the cutting edge of new developments within industry. Intertek monitors have completed rigorous classroom training followed by supervised field facility visits. Follow-up courses and re-assessments are held annually.

We collaborate with all of our business partners to ensure specific training on their programs requirements for all suppliers, vendors, agents, workers, and management staff. Additionally, Intertek regularly holds or sponsors conferences and seminars as a means to encourage discussions and collect different constructive views within and across industries around developments in social compliance.

Independent Monitoring and Verification

Intertek, has one of the largest networks of independent monitors worldwide. Intertek monitors are highly trained, locally educated, dedicated compliance personnel, specializing in various industry sectors.

Strategically located, our global network enables an immediate response to your monitoring needs with qualified professionals located in most major manufacturing areas around the world, allowing for prompt turn-around time with limited travel expense. Intertek monitors are local to the country in which they operate, ensuring that they have the language skills, as well as the cultural understanding to communicate effectively with facility management and employees. Our monitors have backgrounds in a variety of industries. Each potential monitor must prove their abilities to analyze information fairly and thoroughly, remain true to conclusions, and interact well with all personnel.

Monitors are well versed in local labor laws and understand manufacturing specific issues and the challenges inherent in the global manufacturing workplace. All regional and local offices have established contact with NGOs and consult them on a regular basis. To ensure the continued use of the most up to date labor law information, we have entered into legal service agreements with professional labor law practitioners in all the major manufacturing countries throughout the world. These services provide our monitors and support staff with the most updated legal developments.

Intertek CSR monitoring services offered include:

- Independent Social Monitoring
- Factory Security
- Trans-shipment
- Surveillance
- Country of Origin

Social Reporting and Response

Recognizing the importance of real-time information, Intertek has developed web-based business solutions for both internal and external stakeholders. These systems include:

- On-line ordering
- Automatic notification of results
- Real-time tracking
- User configured reporting
- Trend Analysis

Continuous Improvement

Meeting the expectations of critical stakeholders and consumers alike is an ongoing challenge and requires you to demonstrate what processes you have in place today and are planning to implement tomorrow towards making a positive impact on society. Intertek can partner with you to work on your continuous improvement models, your company's evolving commitment in the community, improving working conditions, remediation programs, and more.



About Intertek

Intertek is a leading provider of quality and safety solutions serving a wide range of industries around the world.

From auditing and inspection, to testing, quality assurance and certification, Intertek people are dedicated to adding value to customers' products and processes, supporting their success in the global marketplace.

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